fitbit versa





User Manual Version 1.8

Table of Contents

Get started	7
What's in the box	7
Set up Versa	8
Charge your watch	8
Set up with your phone or tablet	9
Set up with your Windows 10 PC	10
Connect to Wi-Fi	11
See your data in the Fitbit app	11
Wear Versa	
Placement for all-day wear vs exercise	12
Handedness	13
Change the wristband	13
Remove a wristband	13
Attach a wristband	14
Basics	16
Navigate Versa	16
Basic navigation	16
Button Shortcuts	18
Adjust settings	20
Check battery level	21
Set up device lock	22
Turn off the screen	22
Care for Versa	23
Use Versa without your phone	23
Apps and Clock Faces	24
Open apps	24
Organize apps	24
Remove apps	24
Update apps	25
Download additional apps	25

	Change the clock face	25
١	Notifications	27
	Set up notifications	27
	See incoming notifications	
	Manage notifications	28
	Turn off notifications	29
	Answer or reject phone calls	29
	Respond to messages	30
7	Fimekeeping	31
	Set an alarm	31
	Dismiss or snooze an alarm	31
	Time events with the stopwatch	32
	Set a timer	32
A	Activity and Sleep	33
	See your stats	33
	Track a daily activity goal	35
	Choose a goal	35
	See goal progress	35
	Track your hourly activity	35
	Track your sleep	36
	Set a sleep goal	36
	Set a bedtime reminder	36
	Learn about your sleep habits	
	See your heart rate	37
	Adjust your heart-rate setting	
	Practice guided breathing	37
F	Fitness and Exercise	39
	Track your exercise automatically	39
	Track and analyze exercise with the Exercise app	39
	GPS requirements	39
	Track an exercise	. 40
	Customize your exercise settings and shortcuts	41

Check your workout summary	43
Check your heart rate	43
Default heart-rate zones	43
Custom heart-rate zones	45
Work out with Fitbit Coach	45
Share your activity	46
Track your cardio fitness score	46
Music and Podcasts	47
Connect Bluetooth headphones or speakers	47
Listen to personal music and podcasts	48
Add music and podcasts with your Windows 10 PC	48
Add music and podcasts with your Mac	50
Control music with Versa	52
Choose the music source	52
Control music	53
Use Pandora on Versa (United States only)	53
Use Deezer on Versa	55
Fitbit Pay	57
Use credit and debit cards	57
Add credit and debit cards	57
Make purchases	58
Change your default card	60
Weather	61
Check the weather	6
Add or remove a city	6
Update, Restart, and Erase	62
Restart Versa	62
Erase Versa	
Update Versa	
Troubleshooting	64
Heart-rate signal missing	64
GPS signal missing	64

Can't connect to Wi-Fi	65
Other issues	66
General Info and Specifications	67
Sensors	
Materials	
Wireless technology	
Haptic feedback	
Battery	
Memory	
Display	
Wristband size	
Environmental conditions	
Learn more	
Return policy and warranty	
Regulatory & Safety Notices	70
USA: Federal Communications Commission (FCC) statement	70
Canada: Industry Canada (IC) statement	71
European Union (EU)	72
Customs Union	73
Australia and New Zealand	73
Belarus	73
China	74
India	75
Indonesia	76
Israel	76
Japan	76
Mexico	76
Morocco	77
Nigeria	77
Oman	77
Pakistan	77
Philippines	78
Serbia	78
South Korea	79

Glossary	85
Zambia	82
United Arab Emirates	82
Taiwan	79

Get started

Welcome to Fitbit Versa, an all-day companion that lasts 4+ days and uses personalized insights, music, and more to help you reach your goals. Take a moment to review our complete safety information at http://www.fitbit.com/safety.

What's in the box

Your Versa box includes:



The detachable wristbands on Versa come in a variety of colors and materials, sold separately.

Set up Versa

For the best experience, use the Fitbit app for iPhones and iPads or Android phones. You can also set up Versa on Windows 10 devices. If you don't have a compatible phone or tablet, use a Bluetooth-enabled Windows 10 PC. Keep in mind that a phone is required for call, text, calendar, and smartphone app notifications.

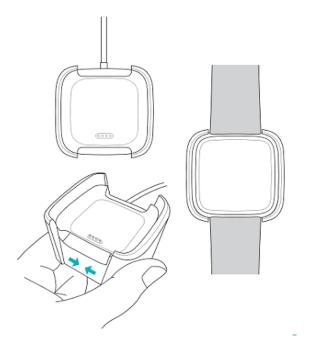
To create a Fitbit account, you're prompted to enter your height, weight, and sex to calculate your stride length and to estimate distance, basal metabolic rate, and calorie burn. After you set up your account, your first name, last initial, and photos are visible to all other Fitbit users. You have the option to share other information, but most of the information you provide to create an account is private by default.

Charge your watch

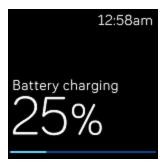
A fully-charged Versa has a battery life of 4+ days. Battery life and charge cycles vary with use and other factors; actual results will vary.

To charge Versa:

- 1. Plug the charging cable into the USB port on your computer or a UL-certified USB wall charger.
- 2. Pinch the clip and place Versa in the charging cradle. The pins on the charging cradle must align with the gold contacts on the back of the watch. The percent charged appears on screen.



While the watch charges, tap the screen twice to check the battery level. Tap again to use Versa.



Set up with your phone or tablet

The free Fitbit app is compatible with most iPhones and iPads, Android phones, and Windows 10 devices. If you're unsure if the Fitbit app is compatible with your device, see fitbit.com/devices.

To get started:

- 1. Find the Fitbit app in one of the locations below, depending on your device.
 - Apple App Store for iPhones and iPads
 - Google Play Store for Android phones
 - Microsoft Store for Windows 10 devices
- 2. Install the app, and open it.
 - If you already have a Fitbit account, log in to your account, and tap the account icon
 Set Up a Device.
 - If you don't have a Fitbit account, tap **Join Fitbit** to be guided through a series of questions to create a Fitbit account.
- 3. Continue to follow the on-screen instructions to connect Versa to your account.

When you're done with setup, read through the guide to learn more about your new watch and then explore the Fitbit app.

Set up with your Windows 10 PC

If you don't have a compatible phone, you can set up and sync Versa with a Bluetooth-enabled Windows 10 PC and the Fitbit app.

To get the Fitbit app for your computer:

- 1. Click the Start button on your PC and open the Microsoft Store.
- 2. Search for "Fitbit app". After you find it, click **Free** to download the app to your computer.
- 3. Click **Microsoft account** to sign in with your existing Microsoft account. If you don't already have an account with Microsoft, follow the on-screen instructions to create a new account.
- 4. Open the app.
 - If you already have a Fitbit account, log in to your account, and tap the account icon
 Set Up a Device.
 - If you don't have a Fitbit account, tap **Join Fitbit** to be guided through a series of questions to create a Fitbit account.
- 5. Continue to follow the on-screen instructions to connect Versa to your account.

When you're done with setup, read through the guide to learn more about your new watch and then explore the Fitbit app.

Connect to Wi-Fi

During setup, you're prompted to connect Versa to your Wi-Fi network. Versa uses Wi-Fi to more quickly download playlists and apps from the Fitbit App Gallery, and for faster OS updates.

Versa can connect to open, WEP, WPA personal, and WPA2 personal Wi-Fi networks. Your watch won't connect to 5GHz, WPA enterprise, or public Wi-Fi networks that require logins, subscriptions, or profiles. If you see fields for a username or domain when connecting to the Wi-Fi network on a computer, the network isn't supported.

For best results, connect Versa to your home or work Wi-Fi network. Make sure you know the network password before connecting.

For more information, see help.fitbit.com.

See your data in the Fitbit app

Sync Versa to transfer your data to the Fitbit app, where you can view your activity and sleep data, log food and water, participate in challenges, and more. For best results, keep all-day sync turned on, so that Versa syncs periodically with the app.

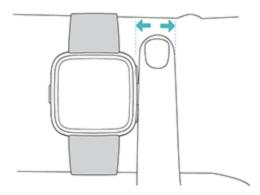
If you turn off all-day sync, we recommend syncing at least once a day. Each time you open the Fitbit app, Versa syncs automatically when it's nearby. You can also use the **Sync Now** option in the app at any time.

Wear Versa

Place Versa around your wrist. If you need to attach a different size wristband, or if you purchased an accessory wristband, see the instructions in "Change the wristband" on page 13.

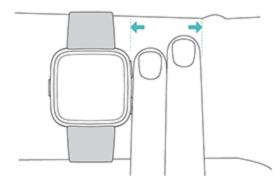
Placement for all-day wear vs exercise

When you're not exercising, wear Versa a finger's width above your wrist bone.



For optimized heart-rate tracking while exercising:

• Try wearing Versa higher on your wrist during exercise for an improved fit and more accurate heart-rate reading. Many exercises, such as bike riding or weight lifting, cause you to bend your wrist frequently, which can interfere with the heart-rate signal if the watch is lower on your wrist.



- Make sure the watch is in contact with your skin.
- Don't wear your watch too tight; a tight wristband restricts blood flow, potentially affecting the heart-rate signal. The watch should be slightly tighter (snug but not constricting) during exercise.

• With high-intensity interval training or other activities where your wrist is moving vigorously and non-rhythmically, the movement may limit the sensor's ability to provide a heart-rate reading. If your watch doesn't show a heart-rate reading, try relaxing your wrist and staying still briefly.

Handedness

For greater accuracy, you must specify whether you wear Versa on your dominant or non-dominant hand. Your dominant hand is the one you use for writing and eating. To start, the Wrist setting is set to non-dominant. If you wear Versa on your dominant hand, change the Wrist setting in the Fitbit app.

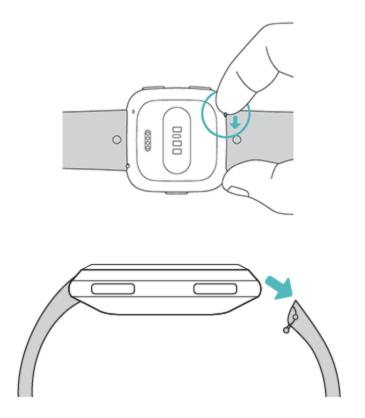
Change the wristband

Versa comes with a small wristband attached and an additional large, bottom wristband in the box. Both the top and bottom wristbands can be swapped with accessory wristbands, sold separately. For wristband measurements, see "Wristband size" on page 68.

Remove a wristband

To remove the wristband:

- 1. Turn over Versa and find the quick-release lever.
- 2. While pressing the quick-release lever inward, gently pull the wristband away from the watch to release it.

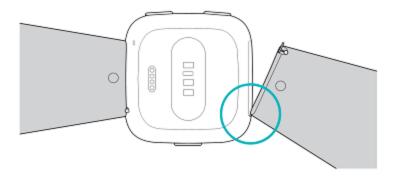


3. Repeat on the other side.

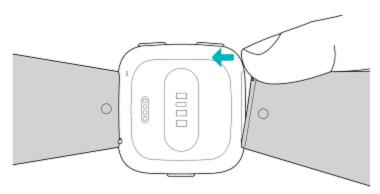
Attach a wristband

To attach a wristband:

1. Attach the wristband with the clasp to the top of the watch. Slide the pin (the side opposite the quick-release lever) into the notch on the watch.



2. While pressing the quick-release lever inward, slide the other end of the wristband into place.



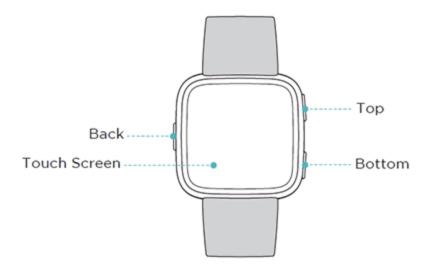
3. When both ends of the pin are inserted, release the quick-release lever.

Basics

Learn how to manage Versa's settings, set a personal PIN code, navigate the screen, and more.

Navigate Versa

Versa has a touch screen with a colored LCD and three buttons: back, top, and bottom.

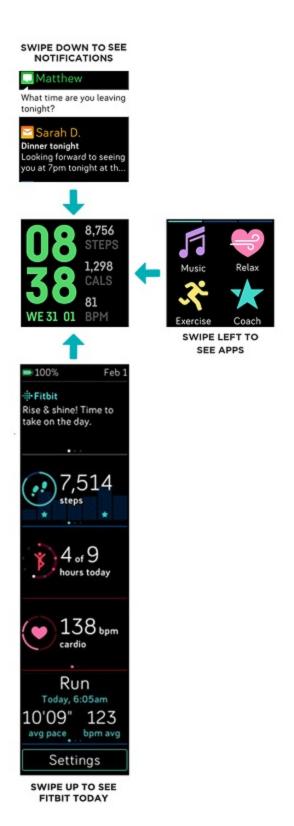


Navigate Versa by tapping the screen, swiping side to side and up and down, or pressing the buttons. To preserve battery, Versa's screen turns off when not in use. To turn it on, double-tap the screen or press any button.

Basic navigation

The home screen is the clock. On the clock:

- Swipe down to see notifications.
- Swipe up to see your daily stats.
- Swipe left to see the apps on your watch.

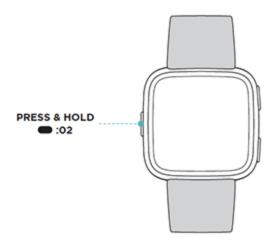


Button Shortcuts

Press and hold the buttons on Versa for a faster way to use Fitbit Pay (on Fitbit Payenabled watches), control music, see notifications, and open apps. Versa shows notifications as they come in and also saves them so you can check later.

Music Controls, Fitbit Pay, and Settings

To access music controls, use Fitbit Pay, turn on or turn off notifications, or change your screen wake setting, press and hold the back button:

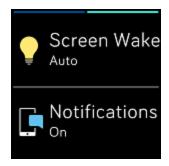


Swipe right to access music controls. For more information, see "Control music with Versa" on page 52.

On Fitbit Pay-enabled watches, the middle screen is used to make contactless payments. For more information, see "Use credit and debit cards" on page 57.

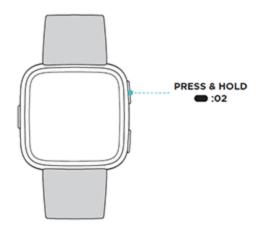
Swipe left to access the quick settings screen. On the quick settings screen:

- When Screen Wake is set to **Auto**, you can turn your wrist toward you to turn the screen on.
- When Notifications is set to **On**, Versa displays notifications from your phone. For more information, see "Notifications" on page 27.



Notifications

To see your notifications, press and hold the top button:



Swipe up or down to scroll through your notifications.

App shortcuts

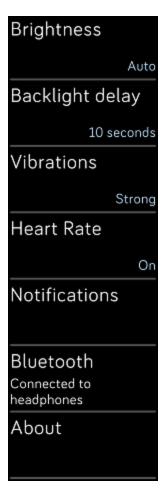
Press the buttons on Versa for quick access to your favorite apps. To access these shortcuts, navigate to the clock screen. The buttons are mapped as follows:

- Top button-opens the app located in the top left of the first app screen. If you haven't reordered your apps, the Music app opens.
- Bottom button-opens the app located in the bottom left of the first app screen. If you haven't reordered your apps, the Coach app opens.

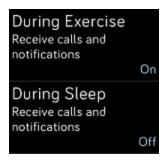
Customize Versa by reordering your apps. For more information, see "Organize apps" on page 24.

Adjust settings

Manage basic settings including brightness, heart-rate tracking, and paired Bluetooth devices directly on your watch. Open the Settings app and tap a setting to adjust it. Swipe up to see the full list of settings.



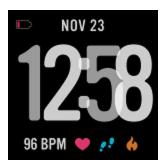
To turn off notifications so that you don't receive them during exercise and sleep, tap **Notifications** and then tap **During Exercise** or **During Sleep** to adjust the setting.



Check battery level

Check your battery level at any time: from the clock face, swipe up. The battery level icon is in the top left of the screen.

If your battery is low (less than 24 hours remaining), you'll see a red battery indicator on the clock face. If your battery is critically low (less than 4 hours remaining), the battery indicator flashes.



Wi-Fi won't work on Versa when the battery is 25% or less.

Set up device lock

Device lock is available on watches that support Fitbit Pay. To help keep your watch secure, turn on device lock in the Fitbit app, which prompts you to enter a personal 4-digit PIN code to unlock your watch. Device lock is turned on automatically when you set up Fitbit Pay to make contactless payments from your watch. If you choose not to use Fitbit Pay, device lock is optional.

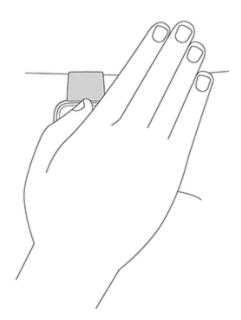
Turn on device lock or reset your PIN code in the Fitbit app:

From the Fitbit app dashboard, tap or click the account icon > Versa tile > Device Lock.

For more information, see <u>help.fitbit.com</u>.

Turn off the screen

To turn off Versa's screen when not in use, briefly cover the watch face with your opposite hand.



Care for Versa

It's important to clean and dry Versa regularly. For more information, see fitbit.com/productcare.

Use Versa without your phone

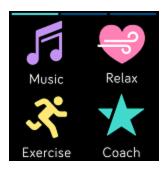
Key functions of the watch are designed to be used without needing your phone nearby:

- "Set an alarm" on page 31
- "See your stats" on page 33
- "Track your hourly activity" on page 35
- "See your heart rate" on page 37
- "Track and analyze exercise with the Exercise app" on page 39
- "Work out with Fitbit Coach" on page 45
- "Practice guided breathing" on page 37
- "Listen to personal music and podcasts" on page 48
- "Use credit and debit cards" on page 57 (Fitbit Pay-enabled watches only)

After completing an activity, remember to sync Versa with the Fitbit app to transfer your stats to your dashboard.

Apps and Clock Faces

The Fitbit App Gallery and Clock Gallery offer apps and clock faces to personalize your watch and meet a variety of health, fitness, timekeeping, and everyday needs. Apps are organized in groups of 4 per screen.



Some apps on Versa require your paired phone, while other apps for key functions are designed to be used without needing your phone nearby. For more information, see "Use Versa without your phone" on the previous page.

Open apps

From the clock face, swipe left to see the apps installed on your watch. To open an app, tap it.

Organize apps

To change the placement of an app on Versa, press and hold an app until it's selected, and then drag it to a new location. The app is selected when it increases slightly in size and the watch vibrates.

Remove apps

You can remove most apps installed on Versa.

To remove an app:

- With your watch nearby, from the Fitbit app dashboard, tap the account icon
 > Versa tile.
- 2. Tap Apps.
- 3. In the My Apps tab, find the app you want to remove. You may have to swipe up to find it.
- 4. Tap the app > Remove.

Update apps

Apps update automatically over Wi-Fi as needed. Versa searches for updates when plugged into the charger and in range of your Wi-Fi network.

You can also manually update apps. For more information, see help.fitbit.com.

Download additional apps

Add new apps to Versa from the Fitbit App Gallery.

To add an app:

- 1. With your watch nearby, from the Fitbit app dashboard, tap the account icon > Versa tile.
- 2. Tap Apps > All Apps.
- 3. Browse the available apps. When you find one you want to install, tap it.
- 4. Tap Install to add the app to Versa.

For more information, see help.fitbit.com.

Change the clock face

A variety of clock faces are available in the Fitbit Clock Gallery. To update your clock face, you must have no more than 38 apps installed.

To change your clock face:

- 1. With your watch nearby, from the Fitbit app dashboard, tap the account icon > Versa tile.
- 2. Tap Clock Faces > All Clocks.
- 3. Browse the available clock faces. Tap a clock face to see a detailed view.
- 4. Tap **Select** to add the clock face to Versa.

Notifications

Versa can display call, text, calendar, and app notifications from your phone to keep you informed. The phone and watch must be within 30 feet of each other to receive notifications.

Set up notifications

Check that Bluetooth on your phone is on and that your phone can receive notifications (often under Settings > Notifications). Then set up notifications:

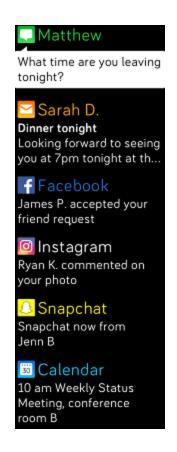
- 1. With your watch nearby, from the Fitbit app dashboard, tap the account icon > Versa tile.
- 2. Tap Notifications.
- 3. Follow the on-screen instructions to pair your watch. Versa appears in the list of Bluetooth devices connected to your phone. Call, text, and calendar notifications are turned on automatically.
- 4. To turn on notifications from apps installed on your phone, including Fitbit and WhatsApp, tap **App Notifications** and turn on the notifications you want to see.

Note that if you have an iPhone, iPad, or Windows 10 device, Versa shows notifications from all calendars synced to the Calendar app. If you have an Android phone, Versa shows calendar notifications from the calendar app you choose during setup.

For more information, see help.fitbit.com.

See incoming notifications

When your phone and Versa are within range, a notification causes the watch to vibrate. If you don't read the notification when it arrives, you can check it later by swiping down on the clock screen.



Manage notifications

Versa stores up to 30 notifications, after which the oldest are replaced as you receive new ones.

To manage notifications:

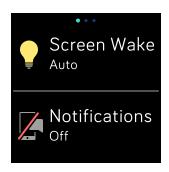
- From the clock, swipe down to see your notifications and tap any notification to expand it.
- To delete a notification tap to expand it. Then swipe to the bottom and tap Clear.
- To delete all notifications at once, swipe to the top of your notifications and tap Clear All.

Turn off notifications

Turn off all notifications in the quick settings on Versa, or turn off certain notifications in the Fitbit app.

To turn off all notifications:

- 1. Press and hold the back button on your watch and swipe left until you reach the quick settings screen.
- 2. Tap Notifications to turn them off.



To turn off certain notifications:

- With your watch nearby, from the Fitbit app dashboard, tap the account icon
 Versa tile > Notifications.
- 2. Turn off the notifications you no longer want to receive on your watch.
- 3. Tap **Notifications** > **Versa** in the top left to return to device settings. Sync your watch to save your changes.

Note that if you use the Do Not Disturb setting on your phone, you don't receive notifications until you turn off this setting.

Answer or reject phone calls

If paired to an iPhone or Android (8.0+) phone, Versa lets you accept or reject incoming phone calls. If your phone is running an older version of the Android OS, you can reject, but not accept, calls from your watch.

To accept a call, tap the green phone icon on your watch's screen. Note that you can't speak into the watch—accepting a phone call answers the call on your nearby phone. To reject a call, tap the red phone icon to send the caller to voicemail.

The caller's name appears if that person is in your contacts list; otherwise you see a phone number.



Respond to messages

Respond directly to text messages and notifications from select apps on your watch with preset quick replies. This feature is currently only available on watches paired to an Android phone.

To use quick replies:

- 1. Tap the notification on your watch. To see recent messages, swipe down from the clock face.
- 2. Tap **Reply**. If you don't see an option to reply to the message, quick replies aren't available for the app that sent the notification.
- 3. Choose a text reply from the list of quick replies or tap the emoji icon to choose an emoji.

You can also customize quick replies. For more information, see help.fitbit.com.

Timekeeping

Alarms vibrate to awake or alert you at a time you set. Set up to 8 alarms to occur once or on multiple days of the week. You can also time events with the stopwatch or set a countdown timer.

Set an alarm

Set, manage, and delete alarms in the Alarms app .



Dismiss or snooze an alarm

When an alarm goes off, the watch vibrates.

To dismiss the alarm, tap the check mark. To snooze the alarm for 9 minutes, tap the ZZZ icon.

Snooze the alarm as many times as you want. Versa automatically goes into snooze mode if you ignore the alarm for more than 1 minute.



Time events with the stopwatch

To use the stopwatch:

- 1. On Versa, open the Timer app $\stackrel{\bullet}{=}$.
- 2. If the watch shows the countdown timer, tap the stopwatch icon at the top.
- 3. Tap the play icon to start the stopwatch.
- 4. Tap the pause icon to stop the stopwatch.
- 5. Tap the reset icon to reset the stopwatch.

Set a timer

To use the countdown timer:

- 1. On Versa, open the Timer app

 .
- 2. If the watch shows the stopwatch, tap the hourglass icon at the top.
- 3. Tap the numbers and swipe up and down to set the timer.
- 4. Press the back button to return to the countdown screen.
- 5. Tap the play icon to start the timer. Versa vibrates when the time allotted is done.
- 6. Tap the check mark icon to stop the alert.



Note that the stopwatch and countdown timer can run at the same time.

For more information, see <u>help.fitbit.com</u>.

Activity and Sleep

Versa continuously tracks a variety of stats whenever you wear it, including hourly activity, heart rate, and sleep. Data automatically syncs when in range of the Fitbit app throughout the day.

See your stats

Swipe up from the clock face on your watch to access Fitbit Today, which shows up to 7 of these stats:

Core stats	Steps taken today, calories burned, distance covered, active minutes, floors climbed, and goal history over the past 7 days
Hourly steps	Steps taken this hour and the number of hours you met your hourly activity goal
Heart rate	Current heart rate and either your heart-rate zone or resting heart rate (if not in a zone), time spent in each heart-rate zone, and your cardio fitness score
Exercise	Number of days you met your exercise goal this week and up to 5 of your most recently tracked exercises
Cycle track	Information on the current stage of your menstrual cycle, if applicable
Sleep	Time spent asleep, time spent in each sleep stage, and your sleep history over the past 7 days
Water	Water intake logged today and history over the past 7 days
Food	Calories eaten, calories remaining, and your macronutrient breakdown by percentage
Weight	Remaining weight left to lose or gain to reach your goal, your current weight, and your progress since you last set your weight goal
Badges	The next daily and lifetime badges you'll unlock

Swipe left or right on each tile to view the complete set of stats. Tap the + icon on the water tile or weight tile to log an entry.

To reorder the tiles, press and hold a row, then drag it up or down to change its position. Tap **Settings** at the bottom of the screen to choose which stats are shown.

Find your complete history and other information detected by your watch in the Fitbit app.

Track a daily activity goal

Versa tracks your progress toward a daily activity goal of your choice. When you reach your goal, the watch vibrates and shows a celebration.

Choose a goal

Set a goal to help you get started on your health and fitness journey. To begin, your goal is 10,000 steps per day. Choose to increase or decrease the number of steps, or to change your goal to active minutes, distance traveled, or calories burned.

For more information, see <u>help.fitbit.com</u>.

See goal progress

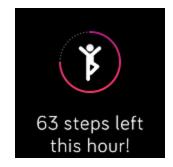
For more information, see "See your stats" on page 33.

Track progress toward your goal on Versa. For more information, see "See your stats" on page 33.

Track your hourly activity

Versa helps you stay active throughout the day by keeping track of when you're stationary and reminding you to move.

Reminders nudge you to walk at least 250 steps each hour. You'll feel a vibration and see a reminder on your screen at 10 minutes before the hour if you haven't walked 250 steps. When you meet the 250-step goal after receiving the reminder, you'll feel a second vibration and see a congratulatory message.



For more information, see help.fitbit.com.

Track your sleep

Wear Versa to bed to automatically track your time asleep and sleep stages (time spent in REM, light sleep, and deep sleep). To see your sleep stats, sync your watch when you wake up and check the app. You may need to wait a few minutes to see your sleep stats while the Fitbit app analyzes your sleep data.

For more information, see <u>help.fitbit.com</u>.

Set a sleep goal

To start, you have a sleep goal of 8 hours of sleep per night. Customize this goal to meet your needs.

For more information, see help.fitbit.com.

Set a bedtime reminder

The Fitbit app can recommend consistent bedtimes and wake times to help you improve the consistency of your sleep cycle. You can choose to be reminded nightly when it's time to start getting ready for bed.

For more information, see <u>help.fitbit.com</u>.

Learn about your sleep habits

Versa tracks several sleep metrics including when you go to bed, how long you're asleep, and your time spent in each sleep stage. Track your sleep with Versa and check the Fitbit app to understand how your sleep patterns compare to your peers.

For more information, see help.fitbit.com.

See your heart rate

Versa tracks your heart rate throughout the day. Swipe up from the clock face to see your real-time heart rate and your resting heart rate. For more information, see "See your stats" on page 33. Certain clock faces show your real-time heart rate on the clock screen.

During a workout, Versa shows your heart-rate zone to help you target the training intensity of your choice.

For more information, see "Check your heart rate" on page 43.

Adjust your heart-rate setting

Track your heart rate day and night with Versa. To preserve battery life, turn off heart-rate tracking in the Settings app > **Heart Rate**.

Note that the green LED on the back of Versa continues to flash even if you turn off heart-rate tracking.

For more information, see help.fitbit.com.

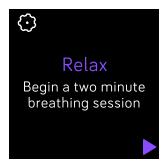
Practice guided breathing

The Relax app on Versa provides personalized guided breathing sessions to help you find moments of calm throughout the day. You can choose between 2-

minute and 5-minute sessions.

To begin a session:

- 1. On Versa, open the Relax app 😌.
- 2. The 2-minute session is the first option. Tap the gear icon to choose the 5-minute session or turn off the optional vibration. Then press the back button on your watch to return to the Relax screen.



3. Tap the play icon to start the session and follow the on-screen instructions.



After the exercise, a summary appears that shows your alignment (how closely you followed the breathing prompt), your heart rate at the start and end of the session, and how many days you completed a guided breathing session this week.

All notifications are automatically disabled during the session.

For more information, see help.fitbit.com.

Fitness and Exercise

Track activity with the Exercise app $\stackrel{\textstyle <}{\sim}$ and complete guided workouts with the

Fitbit Coach app right on your wrist.

Sync Versa with the Fitbit app and share your activity with friends and family, see how your overall fitness level compares to your peers, and more.

Track your exercise automatically

Versa automatically recognizes and records high-movement activities at least 15 minutes long—including run, elliptical, and swim. Sync your device to see basic stats about your activity in your exercise history.

For more information, see help.fitbit.com.

Track and analyze exercise with the Exercise app

Track specific exercises—such as run, bike, or weights—with the Exercise app on Versa to see real-time stats, including heart-rate data, calories burned, elapsed time, and a post-workout summary on your wrist. For complete workout stats, and route and pace information if you used GPS, review your exercise history in the Fitbit app.

Note: The connected GPS feature on Versa uses the GPS sensors on your nearby phone.

GPS requirements

Connected GPS is available for all supported phones with GPS sensors. For more information, see help.fitbit.com.

To use connected GPS:

- 1. Turn on Bluetooth and GPS on your phone.
- 2. Make sure the Fitbit app has permission to use GPS or location services.
- 3. Check that connected GPS is turned on for the exercise.
 - a. Open the Exercise app and swipe to find the exercise you want to track.
 - b. Tap the gear icon and make sure connected GPS is set to **On**. You may have to swipe up to find this option.
- 4. Keep your phone with you while you exercise.

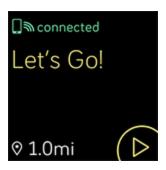
Track an exercise

To track an exercise:

- 1. On your watch, open the Exercise app $\stackrel{\checkmark}{\sim}$.
- 2. Swipe to find an exercise, and tap to choose it.
- 3. Tap the play icon to begin the exercise, or tap the flag icon to choose a time, distance, or calorie goal depending on the activity.
- 4. When you're done with your workout or want to pause, tap the pause icon.
- 5. Tap the play icon to resume your workout, or tap the flag icon to finish.
- 6. When prompted, confirm you want to end the workout. Your workout summary appears.
- 7. Tap **Done** to close the summary screen.

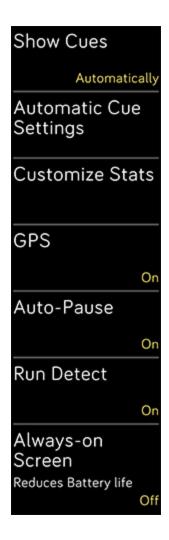
Note:

- Versa shows 3 real-time stats of your choice. Swipe the middle stat to see all
 of your real-time stats. You can adjust the stats you see in the settings for each
 exercise.
- If you set an exercise goal, your watch vibrates when you're halfway to your goal and when you reach the goal.
- If the exercise uses GPS, an icon appears in the top left as your watch connects to your phone's GPS sensors. When the screen says "connected" and Versa vibrates, GPS is connected.



Customize your exercise settings and shortcuts

Customize various settings for each exercise type right on your watch. For example, you can turn connected GPS on or off, automatically pause an activity when you stop moving (known as Auto-Pause), receive alerts when you reach certain milestones during your workout (known as Cues), and track runs automatically without opening the Exercise app (known as Run Detect). You can also choose to keep the screen on during exercise (known as Always-on Screen).

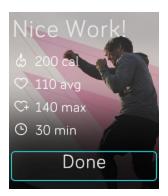


To customize an exercise setting:

- 1. On Versa, tap the Exercise app
- 2. Swipe through the list of exercises until you find the one you want to customize.
- 3. Tap the gear icon and swipe through the list of settings.
- 4. Tap a setting to adjust it.
- 5. When you're done, press the back button to return to the exercise screen, and tap the play icon to start the workout.

Check your workout summary

After you complete a workout, Versa shows a summary of your stats.



Sync your watch to save the workout in your exercise history, where you can find additional stats and see your route and pace if you used connected GPS.

Check your heart rate

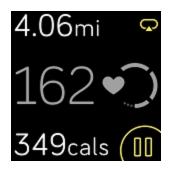
Heart-rate zones help you target the training intensity of your choice. Versa shows your current zone and progress toward your maximum heart rate next to your heart-rate reading. In the Fitbit app, you can see your time spent in zones during a particular day or exercise. Three zones based on American Heart Association recommendations are available, or you can create a custom zone if you have a specific heart rate you're targeting.

Default heart-rate zones

Default heart-rate zones are calculated using your estimated maximum heart rate. Fitbit calculates your maximum heart rate with the common formula of 220 minus your age.

Icon	Zone	Calculation	Description
273 cal 68 heart rate 30:01.4	Out of Zone	Below 50% of your maximum heart rate	Your heart rate may be elevated, but not enough to be considered exercise.
303 cal 110 (mat burn 27:31.9 (DD)	Fat Burn	Between 50% and 69% of your maximum heart rate	This is a low-to-medium intensity exercise zone. This zone may be a good place to start for those new to exercise. It's called the Fat Burn zone because a higher percentage of calories are burned from fat, but the total calorie burn rate is lower.
346 _{cal} 135 cardio 32:18.4	Cardio	Between 70% and 84% of your maximum heart rate	This is a medium-to-high intensity exercise zone. In this zone you're pushing yourself but not straining. For most people this is the exercise zone to target.
556 cal 162 ••• peak 35:19.7 •••	Peak	Greater than 85% of your maximum heart rate	This is a high-intensity exercise zone. This zone is for short intense sessions that improve performance and speed.

Note that the heart-rate value appears gray if your watch is searching for a stronger reading.



Custom heart-rate zones

Configure a custom heart-rate zone or a custom max heart rate in the Fitbit app if you have a specific target in mind. For example, elite athletes might have a target that differs from the American Heart Association's recommendations for most people.

For more information, see <u>help.fitbit.com</u>.

Work out with Fitbit Coach

The Fitbit Coach app provides guided bodyweight workouts on your wrist to help you stay fit anywhere.

To start a workout:

- 1. On Versa, tap the Fitbit Coach app
- 2. Scroll through the list of workouts.
- 3. Tap a workout and then press the play button to start. To preview the workout first, tap the menu icon in the top right.

For more information, see help.fitbit.com.

During a workout, you can play music through the Music app , Pandora app or Deezer app on your watch or control music playing on your phone. To play

music stored on your watch, first open the Music, Pandora, or Deezer app and choose a playlist. Then go back to the Fitbit Coach app and start a workout. Note that you need to pair a Bluetooth audio device, such as headphones or a speaker, to Versa to hear music stored on your watch.

For more information, see "Music and Podcasts" on the facing page.

Share your activity

After you complete a workout, sync your watch with the Fitbit app to share your stats with friends and family.

For more information, see <u>help.fitbit.com</u>.

Track your cardio fitness score

Track your overall cardiovascular fitness on your wrist or in the Fitbit app. See your cardio fitness score and cardio fitness level, which shows how you compare to your peers.

Track your overall cardiovascular fitness in the Fitbit app. See your cardio fitness score and cardio fitness level, which shows how you compare to your peers.

On your watch, swipe up to Fitbit Today and find the heart-rate tile. Swipe left to see your time spent in each heart-rate zone for the day. Swipe left again to see your cardio fitness score and cardio fitness level.

From the Fitbit app dashboard, tap the heart rate tile, and then swipe left to see your cardio fitness stats.

For more information, see help.fitbit.com.

Music and Podcasts

Store your favorite playlists on Versa and then listen to music and podcasts with Bluetooth headphones or another audio device without needing your phone. For instructions on how to pair a Bluetooth audio device to Versa, see "Connect Bluetooth headphones or speakers" below.

Connect Bluetooth headphones or speakers

Connect up to 8 Bluetooth audio devices, including Fitbit Flyer headphones, to listen to playlists on your watch. When you add a new Bluetooth audio device for the first time, make sure both the device and Versa are in pairing mode.

To pair a new Bluetooth audio device:

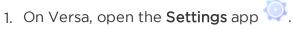
- 1. Start by activating pairing mode on your Bluetooth headphones, speaker, or other audio device.
- 2. On Versa, open the **Settings** app and then scroll down and tap **Bluetooth**.
- 3. Tap + Audio Device. Versa searches for nearby devices.



4. When Versa finds nearby Bluetooth audio devices, it shows a list on the screen. Tap the name of the device you want to pair.

When pairing is complete, a check mark appears on the screen.

To listen to music with a different Bluetooth audio device:



- 2. Tap Bluetooth.
- 3. Tap the audio device you want to use or pair a new device. Then wait a moment for the device to connect.

For more information, see <u>help.fitbit.com</u>.

Listen to personal music and podcasts

With the Music app on Versa, you can store several hours worth of your favorite songs and podcasts to play right from your wrist. To download playlists to your watch, you need a computer with a Wi-Fi connection and the free Fitbit desktop app. Keep in mind you can only transfer files that you own or that don't require a license. Songs from music subscription services are not supported for download to the Music app. For information on supported subscription services, see "Use Deezer on Versa" on page 55 and "Use Pandora on Versa (United States only)" on page 53.

See below for instructions on how to download playlists with a Windows 10 PC or Mac. For Windows 7/8 PC instructions, see help.fitbit.com.

Add music and podcasts with your Windows 10 PC

Download playlists of your personal music and podcasts from your iTunes Library or Windows Media Player to Versa. Note that you can also create playlists in the Fitbit desktop app using the drag-and-drop feature to add your tracks.

Create a playlist

Create at least 1 playlist of songs or podcasts to download to your watch.

If you use iTunes, make sure you approve the app to share your playlists with your watch:

Open iTunes on your computer > Edit > Preferences > Advanced > Share iTunes Library XML with other applications > OK.

Install the Fitbit app

If you haven't already done so, install the Fitbit app on your computer:

- 1. Tap or click the Start button on your PC and open the Microsoft Store.
- 2. Search for "Fitbit app." When you find it, tap or click **Free** to download the app.
- 3. Tap or click **Microsoft account** to sign in with your existing Microsoft account. If you don't already have an account with Microsoft, follow the on-screen instructions to create a new account.
- 4. When the app is installed, open it and log in to your Fitbit account.

Connect to Wi-Fi

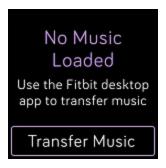
Make sure Versa and your PC are able to connect to the same Wi-Fi network:

- 1. From the Fitbit app dashboard, tap or click the account icon > Versa tile.
- 2. Tap or click Wi-Fi Settings.
- 3. Tap or click **Add Network** and follow the on-screen instructions to add your Wi-Fi network or check the Network list to make sure it's already listed.
- 4. Tap the network name > Connect.
- 5. To see which network your computer is connected to, tap or click the Wi-Fi symbol on your screen. Connect to the same Wi-Fi network as your watch

Note that if your Wi-Fi network requires you to log on through a browser, it's not supported on Versa. For more information, see help.fitbit.com.

Download your playlists

- 1. For best results, sync your watch in the Fitbit app, and then disable Bluetooth temporarily on your phone and computer.
- 2. Plug your watch into the charger.
- 3. On your PC, open the Fitbit app and tap or click the Music icon $\sqrt{2}$.
- 4. Tap or click **Personal Music**.
- 5. On Versa, open the Music app and then tap **Transfer Music**. Note that you may need to scroll down to see the transfer button.



- 6. Wait a few moments for Versa to connect. Note it can sometimes take a minute or two to connect.
- 7. When prompted, follow the on-screen instructions on your computer to choose the playlists you want to download to your watch. After you choose a playlist, the download starts automatically.
- 8. Note that if you take several minutes to pick your first playlist, Wi-Fi may disconnect to preserve your battery. Tap the **Transfer Music** button again to reconnect and continue choosing your playlists.
- 9. After the download is complete, pair Bluetooth headphones or a speaker to Versa and open the Music app to listen to your playlists. Your phone and computer don't need to be nearby in order to listen to music from the Music app.

For more information, see help.fitbit.com.

Add music and podcasts with your Mac

Download playlists of your personal music and podcasts from your iTunes Library to Versa.

Create a playlist

Within iTunes, create at least 1 playlist of songs or podcasts to download to your watch.

Make sure you approve the iTunes app to share your playlists with your watch:

Open iTunes on your computer > Edit > Preferences > Advanced > Share iTunes Library XML with other applications > OK.

Connect to Wi-Fi

Make sure Versa and your Mac are able to connect to the same Wi-Fi network:

- 1. From the Fitbit app dashboard, tap or click the account icon Source > Versa tile.
- 2. Tap or click Wi-Fi Settings
- 3. Tap or click **Add Network** and follow the on-screen instructions to add your Wi-Fi network or check the Network list to make sure it's already listed.
- 4. Tap the network name > Connect.
- 5. To see which network your computer is connected to, tap or click the Wi-Fi symbol on your screen. Connect to the same Wi-Fi network as your watch.

Note that if your Wi-Fi network requires you to log on through a browser, it's not supported on Versa. For more information, see help.fitbit.com.

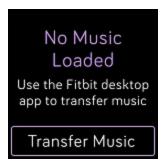
Install Fitbit Connect

Install a free software application called Fitbit Connect that lets you download music from your iTunes Library to Versa.

- 1. On your Mac, go to https://www.fitbit.com/setup.
- 2. Scroll down and click the option to **Download for Mac**.
- 3. Double-click Install Fitbit Connect.pkg. The Fitbit Connect installer opens.
- 4. Click **Continue** to move through the installer.

Download your playlists

- 1. For best results, sync your watch in the Fitbit app, and then disable Bluetooth temporarily on your phone and computer.
- 2. Plug your watch into the charger.
- 3. In the Fitbit Connect window on your computer, click Manage My Music.
- 4. Log in to your Fitbit account.
- 5. On Versa, open the Music app and then tap **Transfer Music**. Note that you may need to scroll down to see the transfer button.



- 6. Wait a few moments for Versa to connect via Wi-Fi. Note this can sometimes take a minute or two.
- 7. When prompted, follow the on-screen instructions to choose the playlists you want to download to Versa. After you choose a playlist, the download starts automatically.
- 8. Note that if you take several minutes to pick your first playlist, Wi-Fi may disconnect to preserve your battery. Tap the **Transfer Music** button again to reconnect and continue choosing your playlists.
- 9. After the download is complete, pair Bluetooth headphones or a speaker to Versa and open the Music app to listen to your playlists. Your phone and computer don't need to be nearby in order to listen to music from the Music app.

For more information, see help.fitbit.com.

Control music with Versa

Control music and podcasts playing on Versa or on your phone, or change the Bluetooth audio output device.

Choose the music source

To choose whether Versa controls music playing on your watch or phone:

- 1. Press and hold the back button and swipe to the Music Controls screen.
- 2. Tap the 3 dots ... icon.
- 3. Tap the phone or watch icon to switch the source.

If you have an Android or Windows 10 phone, turn on Bluetooth Classic to control music on your phone:

Control music

- 1. While music is playing, press and hold the back button and swipe to the Music Controls screen.
- 2. Play, pause, or tap the arrow icons to skip to the next track or previous track (if the audio source permits it). Tap the + and icons to control the volume.



3. To open additional controls, tap the 3 dots ... icon. Here, you can change the Bluetooth audio output device.

Use Pandora on Versa (United States only)

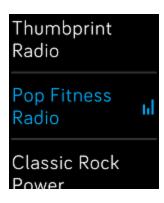
With the Pandora app for Versa, you can download up to 3 of your most-played Pandora stations or popular curated Workout stations directly to your watch. Note that you need a paid subscription to Pandora and a Wi-Fi connection to download stations. For more information about Pandora subscriptions, see help.pandora.com.

To download Pandora stations:

- 1. If you haven't already done so, make sure Versa can connect to your Wi-Fi network:
 - a. From the Fitbit app dashboard, tap or click the account icon > Versa tile.
 - b. Tap or click Wi-Fi Settings.

- c. Tap or click **Add Network** and follow the on-screen instructions to connect to your Wi-Fi network. For more information, see help.fitbit.com.
- 2. Go back to the dashboard and tap or click Media.
- 3. Tap or click **Pandora**.
- 4. Follow the on-screen instructions to log in to your Pandora account. If you don't have a paid Pandora subscription, upgrade your existing account or create a new account and then return to the Fitbit app to complete setup.
- 5. In the Fitbit app, choose to auto-sync up to 3 of your most-played Pandora stations or manually select up to 3 Workout stations. If you have Thumbprint Radio on your Pandora account, it also downloads to your watch regardless of which option you choose.
- 6. Plug your watch into the charger. Stations download automatically when the watch is charging and in range of your Wi-Fi network, or tap the three dots icon ••• > Force Sync Now in the Pandora section of the Fitbit app to start a download without your charger. Depending on the amount of music being downloaded, this process can take at least 15 minutes per station. Check the progress of the download on the watch's screen or in the Fitbit app.

After the stations download, connect Bluetooth headphones or a Bluetooth speaker to Versa and open the Pandora app on your watch to listen to music. Note that you don't need to be connected to Wi-Fi or have your phone or computer nearby.



For more information, see help.fitbit.com.

Use Deezer on Versa

With the Deezer app for Versa, you can download your Deezer playlists and Flow directly to your watch. Note that you need a paid subscription to Deezer and a Wi-Fi connection to download music. For more information about Deezer subscriptions, see support.deezer.com.

To download your Deezer playlists or Flow:

- 1. If you haven't already done so, make sure Versa can connect to your Wi-Fi network:
 - a. From the Fitbit app dashboard, tap or click the account icon > Versa tile.
 - b. Tap or click Wi-Fi Settings.
 - c. Tap or click **Add Network** and follow the on-screen instructions to connect to your Wi-Fi network. For more information, see help.fitbit.com.
- 2. On your Fitbit watch, open the Deezer app. If you don't have the Deezer app, download it from the Fitbit App Gallery.
- 3. Using a web browser on your phone, tablet, or computer, open https://www.fitbit.com/deezer.
- 4. Enter the activation code shown on your watch.
- 5. If requested, follow the on-screen instructions to log in to your Fitbit account. If you don't see this step, skip to step 6.
- 6. Follow the on-screen instructions to log in to your Deezer account or create a new account. You will need to subscribe to Deezer if you haven't done so already.
- 7. Once your activation succeeds, return to the Fitbit app and tap or click the account icon > Versa tile > Media > Deezer.
- 8. Tap or click **Add Music** to see your Flow, featured playlists, and any personal playlists you've created in Deezer. If you haven't favorited or created any playlists, visit the Deezer mobile app or website to do so.
- 9. Tap or click playlists or the Flow header to gueue for download.
- 10. Plug your watch into the charger. Music downloads automatically when the watch is charging and in range of your Wi-Fi network, or tap the three dots

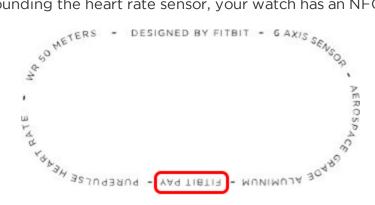
icon ••• > Force Sync Now in the Deezer section of the Fitbit app to start a download without your charger. Depending on the amount of music being downloaded, this process can take several minutes or more. Check the progress of the download on the watch's screen or in the Fitbit app (if your phone is within Bluetooth range).

After the music downloads, connect Bluetooth headphones or a Bluetooth speaker to Versa and open the Deezer app on your watch to listen to your playlists. Note that you don't need to be connected to Wi-Fi or have your phone or computer nearby.

For more information, see <u>help.fitbit.com</u>.

Fitbit Pay

Some versions of Versa include a built-in NFC chip, which lets you use the Fitbit Pay feature to make contactless payments by tapping your watch. To find out if your watch supports this feature, check the back of your watch. If Fitbit Pay is listed in the text surrounding the heart rate sensor, your watch has an NFC chip.



Use credit and debit cards

Set up Fitbit Pay in the Wallet section of the Fitbit app and then use your watch to make purchases in stores that accept contactless payments.

We're always adding new locations and card issuers to our list of partners. To see if your payment card works with Fitbit Pay, see fitbit.com/fitbit-pay/banks.

Add credit and debit cards

To use Fitbit Pay, add at least 1 credit or debit card from a participating bank to the Wallet section of the Fitbit app. The Wallet is where you add and remove payment cards, set a default card for your watch, edit a payment method, and review recent purchases.

To set up Fitbit Pay:

1. With your watch nearby, from the Fitbit app dashboard, tap the account icon > Versa tile.

- 2. Tap the Wallet tile.
- 3. Follow the on-screen instructions to add a payment card. In some cases, your bank may require additional verification. If you're adding a card for the first time, you may be prompted to set a 4-digit PIN code for your watch. Note that you also need passcode protection enabled for your phone.
- 4. After you add a card, follow the on-screen instructions to turn on notifications for your phone (if you haven't already done so) to complete the setup.

You can add up to 6 payment cards to the Wallet and choose which card to set as the default payment option on your watch.

Make purchases

Make purchases using Fitbit Pay at any store that accepts contactless payments. To determine if the store accepts Fitbit Pay, look for the symbol below on the payment terminal:



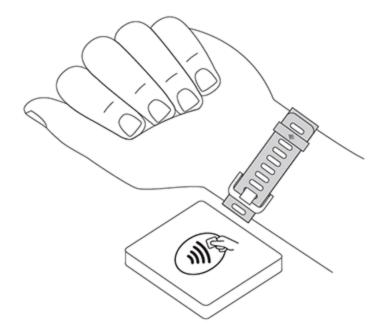
To pay with Versa:

All customers except those in Australia:

- 1. When you're ready to pay, press and hold the back button on your watch for 2 seconds. Swipe to the Payments screen if it's not shown.
- 2. If prompted, enter your 4-digit watch PIN code. Your default card appears on the screen.



3. To pay with your default card, hold your wrist near the payment terminal. To pay with a different card, swipe to find the card you want to use and then hold your wrist near the payment terminal.



When the payment succeeds, your watch vibrates and you'll see a confirmation on the screen.

If the payment terminal doesn't recognize Fitbit Pay, make sure the watch face is near the reader and that the cashier knows you're using a contactless payment.

Customers in Australia:

- 1. If you have a credit or debit card from an Australian bank, hold your watch near the payment terminal to pay. If your card is from a bank outside of Australia, or if you wish to pay with a card that is not your default card, complete steps 1-3 in the section above.
- 2. If prompted, enter your 4-digit watch PIN code.
- 3. If the purchase amount exceeds \$100 AU, follow the instructions on the payment terminal. If prompted for a PIN code, enter the PIN code for your card (not your watch).

If the payment terminal doesn't recognize Fitbit Pay, make sure the watch face is near the reader and that the cashier knows you're using a contactless payment.

For added security, you must wear Versa on your wrist to use Fitbit Pay.

For more information, see help.fitbit.com.

Change your default card

When you're ready to pay, your default card appears first on your watch's screen. To change your default card:

- 1. From the Fitbit app dashboard, tap the account icon = > Versa tile.
- 2. Tap the Wallet tile.
- 3. Find the card you want to set as the default option.
- 4. Tap **Set as Default**.

Weather

See the weather in your current location, as well as 2 additional locations you choose in the Weather app on your watch.

Check the weather

To check the current weather, open the Weather app on your watch. By default, the

Weather app shows your current location. Swipe left to view the weather in other locations you added.

If the weather for your current location doesn't appear, check that you turned on location services for the Fitbit app. If you change locations, sync your watch to see your new location in the Weather app.

Choose your unit of temperature in the Fitbit app. For more information, see help.fitbit.com.

Add or remove a city

To add or remove a city:

- 1. Open the Fitbit app and tap the account icon > Versa tile.
- 2. Tap Apps.
- 3. Tap the gear icon next to **Weather**. You may need to swipe up to find the app.
- 4. Tap **Add City** to add up to 2 additional locations or tap **Edit** > the **X** icon to delete a location. Note that you can't delete your current location.
- 5. Sync your watch with the Fitbit app to see the updated list of locations on your watch.

Update, Restart, and Erase

Some troubleshooting steps may require you to restart your watch, while erasing it is useful if you want to give Versa to another person. Update your watch to receive new Fitbit OS updates.

Restart Versa

To restart your watch, press and hold the back and bottom buttons for a few seconds until you see the Fitbit logo on the screen.

Restarting your watch reboots the device but doesn't delete any data.

Versa has a small hole (altimeter sensor) on the back of the device. Don't attempt to restart your device by inserting any items, such as paper clips, into this hole as you can damage your Versa.

Erase Versa

If you want to give Versa to another person or wish to return it, first clear your personal data:

On Versa, open the Settings app > About > Factory Reset.

Update Versa

Update your watch to get the latest feature enhancements and product updates.

When an update is available, a notification appears in the Fitbit app. After you start the update, a progress bar appears on Versa and in the Fitbit app until the update is complete. Keep your watch and phone close to each other during the update.

For best results, make sure your watch is charged and can connect to your Wi-Fi network.

Note: Updating Versa can take an hour or longer and may be demanding on the battery. We recommend plugging your watch into the charger before starting an update.

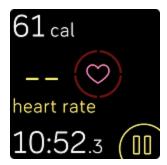
For more information, see <u>help.fitbit.com</u>.

Troubleshooting

If Versa isn't working properly, see our troubleshooting steps below. Visit help.fitbit.com for more information.

Heart-rate signal missing

Versa continuously tracks your heart rate while you're exercising and throughout the day. If the heart-rate sensor on your watch has difficulty detecting a signal, dashed lines appear.



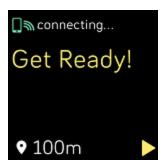
If your device doesn't detect a heart-rate signal, first make sure heart-rate tracking is turned on in the Settings app on your device. Next, make sure you're wearing your watch correctly, either by moving it higher or lower on your wrist or by tightening or loosening the wristband. Versa should be in contact with your skin. After holding your arm still and straight for a short time, you should see your heart rate again.

If the heart-rate signal is still missing, open the Settings app on your watch and make sure **Heart Rate** is set to On.

GPS signal missing

Environmental factors, including tall buildings, dense forest, steep hills, and even thick cloud cover, can interfere with your phone's ability to connect to

GPS satellites. If your phone is searching for a GPS signal during an exercise, "connecting" appears at the top of the screen.



For best results, wait for your phone to find the signal before you start your workout.

Can't connect to Wi-Fi

If Versa can't connect to Wi-Fi, first make sure that you're attempting to connect your watch to a compatible network. For best results, use your home or work Wi-Fi network. Versa can't connect to 5GHz Wi-Fi, WPA enterprise, or public networks that require logins, subscriptions, or profiles. For a list of compatible network types, see "Connect to Wi-Fi" on page 11.

After verifying the network is compatible, restart your watch and try connecting to Wi-Fi again. If you see other networks appear in the list of available networks, but not your preferred network, move your watch closer to your router.

If you're trying to download personal music or podcasts, make sure Versa and your computer are connected to the same Wi-Fi network. To do so, review the steps in "Music and Podcasts" on page 47. For a stronger Wi-Fi connection, keep your watch close to your router.

If you're trying to download Pandora stations or Deezer playlists, first make sure your Wi-Fi network is working correctly. Connect another device to your network; if it connects successfully, try again to download your station or playlist. Note that stations and playlists download automatically when the watch is charging and in range of your Wi-Fi network, or tap **Force Sync Now** in the Fitbit app to add the stations to your watch.

For more information, see <u>help.fitbit.com</u>.

Other issues

If you experience any of the following issues, restart your device:

- Won't sync
- Won't respond to taps, swipes, or button press
- Won't track steps or other data

See "Restart Versa" on page 62 for instructions on how to restart your watch.

For more information or to contact Customer Support, see help.fitbit.com.

General Info and Specifications

Sensors

Fitbit Versa contains the following sensors and motors:

- A MEMS 3-axis accelerometer, which tracks motion patterns
- An altimeter, which tracks altitude changes
- An optical heart-rate tracker
- An ambient light sensor

Materials

The housing and buckle on Versa are made of anodized aluminum. While anodized aluminum can contain traces of nickel, which can cause an allergic reaction in someone with nickel sensitivity, the amount of nickel in all Fitbit products meets the European Union's stringent Nickel Directive.

The Versa classic wristband is made of a flexible, durable elastomer material similar to that used in many sports watches.

Wireless technology

Versa contains a Bluetooth 4.0 radio transceiver and Fitbit-Pay enabled devices contain an NFC chip.

Haptic feedback

Versa contains a vibration motor for alarms, goals, notifications, reminders, and apps.

Battery

Versa contains a rechargeable lithium-polymer battery.

Memory

Versa stores your data, including daily stats, sleep information, and exercise history, for 7 days. Sync your watch with the Fitbit app to access your historical data. For best results, make sure the all-day sync option is turned on.

Display

Versa has a color LCD display.

Wristband size

Wristband sizes are shown below. Note that accessory wristbands sold separately may vary slightly.

Small wristband	Fits a wrist between 5.5 - 7.1 inches (140 mm - 180 mm) in circumference
Large wristband	Fits a wrist between 7.1 - 8.7 inches (180 mm - 220 mm) in circumference

Environmental conditions

Operating Temperature	14° to 113° F
	(-10° to 45° C)
Non-operating Temperature	-4° to 14° F
-	(-20° to -10° C)
	4400 44005
	113° to 140°F
	(45° to 60° C)
Water Resistance	Water resistant up to 50 meters
Maximum Operating Altitude 28,000 feet	
	(8,534 m)

Learn more

To learn more about your watch and dashboard, visit help.fitbit.com.

Return policy and warranty

You can find warranty information and the fitbit.com return policy at fitbit.com/legal/returns-and-warranty.

Regulatory & Safety Notices

Notice to the User: Regulatory content for certain regions can also be viewed on your device. To view the content:

Settings > About > Regulatory Info

USA: Federal Communications Commission (FCC) statement

Model FB504:

FCC ID: XRAFB504

Model FB505

FCC ID: XRAFB505

Notice to the User: The FCC ID can also be viewed on your device. To view the content:

Settings > About > Regulatory Info

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference and
- 2. This device must accept any interference, including interference that may cause undesired operation of the device.

FCC Warning

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device meets the FCC and IC requirements for RF exposure in public or uncontrolled environments.

Canada: Industry Canada (IC) statement

Model/Modèle FB504:

IC: 8542A-FB504

Model/Modèle FB505:

IC: 8542A-FB505

Notice to the User: The IC ID can also be viewed on your device. To view the content:

Settings > About > Regulatory Info

Avis à l'utilisateur: L'ID de l'IC peut également être consulté sur votre appareil. Pour voir le contenu:

Paramètres> À propos> Informations réglementaires

This device meets the IC requirements for RF exposure in public or uncontrolled environments.

Cet appareil est conforme aux conditions de la IC en matière de RF dans des environnements publics ou incontrôlée

IC Notice to Users English/French in accordance with current issue of RSS GEN:

This device complies with Industry Canada license exempt RSS standard(s).

Operation is subject to the following two conditions:

- 1. this device may not cause interference, and
- 2. this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme avec Industrie Canada RSS standard exempts de licence (s). Son utilisation est soumise à Les deux conditions suivantes:

- 1. cet appareil ne peut pas provoquer d'interférences et
- 2. cet appareil doit accepter Toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement du dispositif

European Union (EU)

Model FB505

Simplified EU Declaration of Conformity

Hereby, Fitbit, Inc. declares that the radio equipment type Model FB505 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.fitbit.com/safety

Vereinfachte EU-Konformitätserklärung

Fitbit, Inc. erklärt hiermit, dass die Funkgerättypen Modell FB505 die Richtlinie 2014/53/EU erfüllen. Der vollständige Wortlaut der EU-Konformitätserklärungen kann unter folgender Internetadresse abgerufen werden: www.fitbit.com/safety

Declaración UE de Conformidad simplificada

Por la presente, Fitbit, Inc. declara que el tipo de dispositivo de radio Modelo FB505 cumple con la Directiva 2014/53/UE. El texto completo de la declaración de conformidad de la UE está disponible en la siguiente dirección de Internet: www.fitbit.com/safety

Déclaration UE de conformité simplifiée

Fitbit, Inc. déclare par la présente que les modèles d'appareils radio FB505 sont conformes à la Directive 2014/53/UE. Les déclarations UE de conformité sont disponibles dans leur intégralité sur le site suivant : www.fitbit.com/safety

Dichiarazione di conformità UE semplificata

Fitbit, Inc. dichiara che il tipo di apparecchiatura radio Modello FB505 è conforme alla Direttiva 2014/53/UE. Il testo completo della dichiarazione di conformità UE è disponibile al seguente indirizzo Internet: www.fitbit.com/safety

Customs Union

Model FB504 and FB505



Australia and New Zealand

Model FB504 and FB505



Belarus

Model FB504 and FB505



China

Model FB505

Notice to the User: Regulatory content can also be viewed on your device. Instructions to view content from your menu:

Settings > About > Regulatory Info

China RoHS

部件名称 Part Name	有毒和危险品 Toxic and Hazardous Substances or Elements					
Model FB505	铅 (Pb)	水银 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溴化苯 (PBB)	多溴化二苯 醚 (PBDE)
表带和表扣 (Strap and Buckle)	0	0	0	0	0	0
电子 (Electronics)		0	Ο	0	0	0
电池 (Battery)	0	0	0	0	0	0
充电线 (Charging Cable)	0	0	0	0	0	0

本表格依据 SJ/T 11364 的规定编制

O = 表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572规定的限量要求以下 (indicates that the content of the toxic and hazardous substance in all the Homogeneous Materials of the part is below the concentration limit requirement as described in GB/T 26572).

X=表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572规定的限量要求 (indicates that the content of the toxic and hazardous substance in at least one Homogeneous Material of the part exceeds the concentration limit requirement as described in GB/T 26572).



CMIIT ID 2018DJ1829

India

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > About > Regulatory Info

Indonesia

Model FB505

55114/SDPPI/2018 3788

Israel

Model FB505

63726-51 התאמה אישור

. המוצר של המודולארי בחלק טכני שינוי כל לבצע אין

Japan

Model FB505

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > About > Regulatory Info

Mexico



Model FB504 and FB505

La operación de este equipo está sujeta a las siguientes dos condiciones:

- 1. Es posible que este equipo o dispositivo no cause interferencia perjudicial y
- 2. Este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada

Morocco

Model FB505

AGREE PAR L'ANRT MAROC

Numéro d'agrément: 15884 ANRT 2018 Date d'agrément: 22/02/2018

Nigeria

Model Name FB505

Connection and use of this communications equipment is permitted by the Nigerian Communications Commission.

Oman

Model FB505

OMAN-TRA/TA-R/5205/18

D090258

Pakistan

TAC No.: 9.6090/2018



Model: FB505

Serial No: Refer to retail box Year of Manufacture: 2018

Philippines

Model FB505



Serbia



И 005 18

South Korea

Model FB505

클래스 B 장치 (가정 사용을위한 방송 통신 기기): EMC 등록 주로 가정용 (B 급)으로하고, 모든 지역에서 사용할 수 있습니다 얻을이 장치.

" 해당 무선설비는 전파혼신 가능성이 있으므로 인영안전과 관련된 서비스는 할 수 없습니다."



Taiwan

Model FB505

注意!

依據 低功率電波輻射性電機管理辦法

第十二條 經型式認證合格之低功率射頻電機,非經許可,公司、商號或使用者均不得擅自變 更頻率、加大功率或變更原設計之特性及功能

第十四條

低功率射頻電機之使用不得影響飛航安全及干擾合法通信;經發現有干擾現象時,應立即停用,並改善至無干擾時方得繼續使用。

前項合法通信,指依電信法規定作業之無線電通信。

低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

Translation:

Low power warning:

According to the management method of low power radio wave radiating motor.

Article 12

Without permission, any company, firm or user shall not alter the frequency, increase the power, or change the characteristics and functions of the original design of the certified lower power frequency electric machinery.

Article 14

The application of low power frequency electric machineries shall not affect the navigation safety nor interfere a legal communication, if an interference is found, the service will be suspended until improvement is made and the interference no longer exists. The foregoing legal communication refers to the wireless telecommunication operated according to the telecommunications laws and regulations. The low power frequency electric machinery should be able to tolerate the interference of the electric wave radiation electric machineries and equipment for legal communications or industrial and scientific applications.

使用過度恐傷害視力」

使用30分鐘請休息10分鐘。 2歲以下幼兒不看螢幕,2歲以上每天看螢幕不要超過1小時。

Translation:

"Excessive use may cause damage to vision"

Rest for 10 minutes after every 30 minutes.

Children under 2 years old should stay away from this product. Children 2 years old or more should not see the screen for more than 1 hour.

電池警語:

此裝置使用鋰電池。

若未遵照下列準則,則裝置內的鋰離子電池壽命可能會縮短或有損壞裝置、發生火災、化學品灼傷、電解液洩漏及/或受傷的風險。

- 請勿拆解、鑿孔或損壞裝置或電池。
- 請勿取出或嘗試取出使用者不可自行更換的電池。
- 請勿將電池曝露於火焰、爆炸或其他危險中。
- 請勿使用尖銳物品取出電池。

Translation:

Battery warning:

This device uses a lithium battery.

If the following guidelines are not followed, the life of the lithium-ion battery in the device may be shortened or there is a risk of damage to the device, fire, chemical burn, electrolyte leakage and / or injury.

- Do not disassemble, puncture or damage the device or battery.
- Do not remove or try to remove the battery that the user can not replace.
- Do not expose the battery to flames, explosions or other hazards.
- Do not use sharp objects to remove the battery.

Taiwan RoHS

設備名稱:智慧型手錶 型號(型式):FB505₽ Equipm ent nam e+1 Type designation (Type)₽ 限用物質及其化學符號₽ Restricted substances and its chemical symbols 六價鉻 多溴聯苯 多溴二苯醚 單元Unit₽ 鉛Lead↔ 乘Mercury⊬ 鐍Cadmium+ Hexavalent Polybrominated Polybrominated chromium⊌ biphenyls↓ diphenyl ethers (Pb)₽ (Cd)₽ (Hg)₽ (Cr+6)₽ (PBB)₽ (PBDE)₽ 錄帶₽ ()₽ ()₽ ()₽ ()⊕ ()₽ ()⊕ 電子 ₽ --₽ 0₽ ()₽ 0₽ ()₽ ()⊕ 鎌扣₽ $\bigcirc \circ$ 0₽ ()₽ O₽. ()₽ ()₽ 充電線₽ 00 ()₽ ()₽ 0.€ ()∢ ()₽

備考1. "超出0.1 wt %" 及 "超出0.01 wt %" 係指限用物質之百分比含量超出百分比含量基準值。

Note 1: "Exceeding 0.1 wt%" and "exceeding 0.01 wt%" indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition...

備考2. "○″條指該項限用物質之百分比含量未超出百分比含量基準值。↓

Note 2: "O" indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考3. "一" 係指該項限用物質為排除項目。..

Note 3: The "-" indicates that the restricted substance corresponds to the exemption...

United Arab Emirates

Model FB505

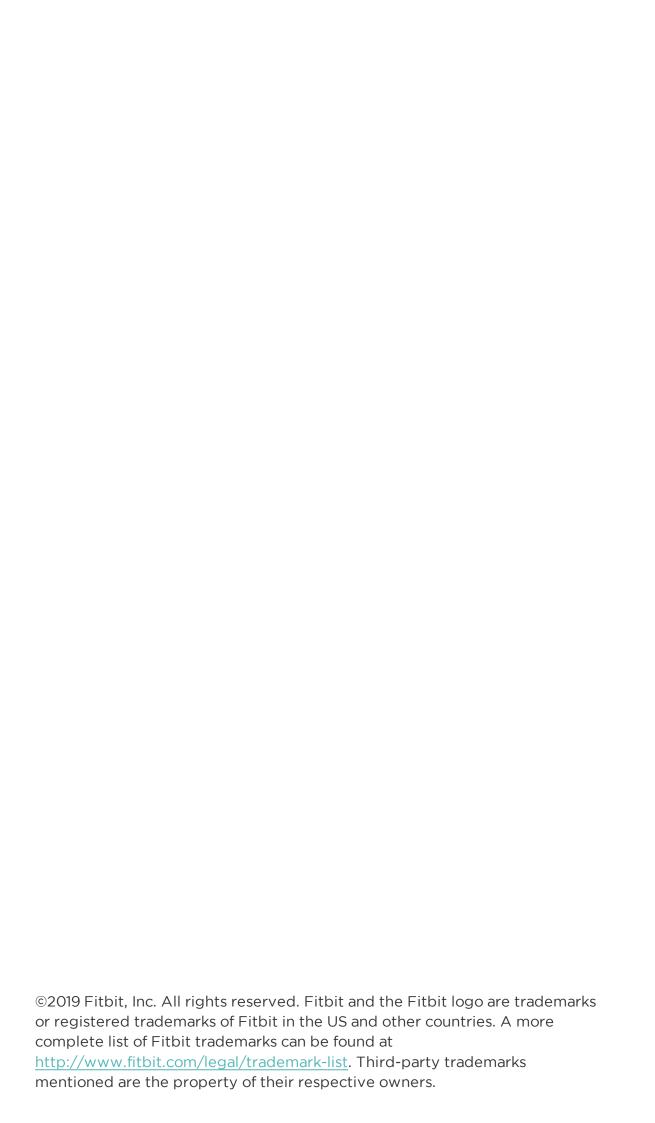
TRA Registered No: ER/61589/18

Dealer No: 35294/14

Zambia



ZMB/ZICTA/TA/2018/2/50



Glossary

Α

apnea

A pause in breathing lasting for 10 seconds or longer.

Apnea Hypopnea Index

The number of apnea and hypopnea events per hour.

Н

hypopnea

Shallow breathing that results in a partial loss of breath lasting for 10 seconds or longer.